



Unskilled volunteer
Willing
but able?

Training your Volunteers - what's in it for you?



Skilled volunteer
Willing, able,
productive



It pays to train

Working in the voluntary sector can be challenging. Charities, voluntary groups and third sector organisations are often on the frontline to address some of the challenging issues that face our society. Getting the right skills in the right place is crucial in the success in meeting these challenges.

How can Train to Gain help you?

Train to Gain can help identify where there may be skills shortages within your organisation, recommend the most effective training – and ultimately turn around performance to help meet ever increasing service demands.

There is no minimum number of hours worked by a volunteer and no requirement for a written agreement relating to voluntary work between the organisation and the volunteer.

Benefit from independent advice

We aim to make training as easy as possible. We understand the voluntary sector has its own challenges and will work differently from others. That's why, from the very beginning, you'll receive impartial advice from a dedicated, flexible and independent Skills Broker, who will tailor the service to meet your needs. This could involve finding training programmes that are delivered to fit in with your schedule.

We'll also offer you constant support throughout the training process, including identifying whether your volunteers qualify for funding, as well as monitoring your success along the way.

In the South East 35,000 organisations employ over 300,000 (about 6% of the region's workforce) with an additional 700,000 volunteers*. The services of the voluntary sector are highly visible and improvements made by having a better trained and motivated workforce have the potential to reach further into the heart of communities.



Train to Gain works in five simple steps

- Step 1:** Identifies the skills your organisation needs
- Step 2:** Provides you with a tailored training package that fits in with you and your volunteers work schedule
- Step 3:** Ensures training is delivered to meet your needs
- Step 4:** Identifies whether training can be subsidised by funding – including all training towards NVQ Level 2 or equivalent (equal to 5 GCSEs at Grade C or above), Skills for Life programmes, higher level skills and a wider range of other training for your volunteers**
- Step 5:** Helps monitor your progress

“ As an employer I have seen the benefits of my staff receiving on site training. Train to Gain has provided valuable qualifications and as a result my staff have become more involved and confident. ”

Danni Robinson,
Manager,
Thames Tiddlers Nursery

Call **0845 751 2288**, email **info@traintogainse.co.uk** or visit **www.traintogain.gov.uk**

**25% of
Volunteers
have no
qualifications**

Source:
Department for Communities and Local
Government, 2005 Citizenship Survey

**Train to Gain to secure
your future success with
a well trained workforce**

- Increase productivity
- Increase efficiency – qualified volunteers with the necessary skills to make a difference to communities
- Improves morale, motivation and confidence.

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